



What Happens Next!!

1. **Permits** – Please contact your townships zoning department to find out if a permit is required for your installation. Most municipalities do require permits even if doing a like for like replacement in the same footprint. It is the homeowner's responsibility to obtain the permit. Our Permit Department will assist in any way we can. Once the permit has been obtained, please forward to us at unitedfencenj@gmail.com.
2. **Payment** – Per New Jersey State Law, a 99% deposit is taken at time of contract signing. The final 1% payment is due at time of job completion. Homeowner, or an authorized representative over the age of 18, must be present at job completion to review the completed work and sign the Installation Completion Agreement.
3. **Product Orders** – Material will be ordered once the Permit has been approved, obtained, and received by United Fence.
4. **Scheduling Installation** – Once the material order is placed, our Scheduling Department will call with an estimated delivery schedule of materials and estimated start date for the project. If a dumpster is required for removal of your old fence, this will be discussed at time of scheduling. If you have any questions regarding scheduling of your installation, estimated delivery of materials or dumpster delivery, please contact Shawn Reid at unitedfencenj@gmail.com.
5. **Delivery of Material** – Preferred delivery site is in your driveway. If this is not possible, other options will be discussed and approved prior to delivery. Material is typically delivered 1-2 days prior to scheduled installation start date. If you have any questions regarding delivery or material, please contact Shawn Reid at unitedfencenj@gmail.com.
6. **Pre-Installation** – Prior to the installation date, United Fence will schedule to have all Mark Out Request completed for phone, electric, cable, gas and water lines with the local utility company. **All sprinklers, landscape lighting lines, pool filtration and electric, etc. that are not marked by the utility company are the homeowner's responsibility to mark and show the installation crew the day of installation prior to work starting.** United Fence and Home Depot are not responsible for any non-utility marked or unmarked lines that may be inadvertently hit or damaged during installation.
7. **Preparing for Installation Day** - **Fence installation lines must be clear of all obstructions and debris**, including foliage. If existing Fence is being removed by United Fence, any vines or overgrowth must be removed prior to installation date. Installation area must have 2 feet on either side to complete the installation.
8. **Installation Day** – Installation crew will walk the jobsite with the homeowner and confirm any non-utility lines, fence location, gate location, material to be installed and job site conditions. Homeowner and installation crew will review fence installation in relation to the grade of the land to confirm level, following flow or stepped installation. At the completion of the installation, the installation crew will walk and review the job with the homeowner, or authorized representative over the age of 18, to confirm satisfaction and sign the Installation Completion Agreement.
9. **Installation Delays** – United Fence and Home Depot are not responsible for installation delays due to weather, product shortages, product delays or Local/National shutdowns. United Fence will communicate any possible delays due to these factors as soon as possible to reschedule your installation.
10. **Post Installation** – Gates should be left to cure and not operated for 72 hours. United Fence and Home Depot are not responsible for gate adjustments as this is classified as regular care and maintenance.

11. **Thank you** – Thank you for choosing Home Depot and United Fence for your fence installation project. We look forward to completing your Fence installation and ensuring you are Extremely Satisfied with the final installation. We appreciate the opportunity and look forward to adding years of beauty, safety, and value to your home.

United Fence Customer Care Contacts:

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